

Certificate for Music Educators

Learner Agreement

Edsential's standard terms and conditions apply to this agreement.

The Learner will:

- 1. Ensure they meet the criteria before applying for CME.
- 2. Supply details of a DBS check, Safeguarding Training and Prevent training undertaken within their current workplace within the last three years. Alternatively, Edsential can facilitate a DBS check and safeguarding training -additional charges apply.

MUSICAL ROUTES

- 3. Pay fees prior to attending the first taught session. If a payment schedule has been agreed, the final payment must be made before the qualification can be finally assessed.
- 4. Submit work that is their own, referencing all sources.
- 5. Meet the deadlines agreed.
- 6. Complete the CME within 24 months of registration. Learners may apply for an extension if there are exceptional circumstances or it is deemed to be a reasonable adjustment for a disability or long-term health condition. In the latter case, there will be no further fees applied. Otherwise, additional fees may be applied in proportion to the additional work required.
- 7. Seek permission from Edsential, if they wish to utilise in the future any original course material produced by Edsential.
- 8. Agree to Edsential's Privacy Policy which can be found here: <u>Data-Privacy-Statement-9.4.19-</u> 2.pdf (edsential.com)
- 9. Abide by all policies relating to CME.

Infringement of this agreement by the learner may result in disqualification from the CME course and other Edsential services.

Edsential will:

- 1. Provide 6 taught group sessions, attend 2 observations in the workplace setting and provide up to 7 hours of telephone/online support. Any additional materials or staff time may be charged for.
- 2. Provide a full refund if cancellation is made before the first taught session. No refunds will be made after that point.
- 3. Investigate complaints and malpractice according to our policies.
- 4. Make reasonable adjustments, on an individual case basis, in order to remove barriers to participation in the CME course. No additional financial charges will be made for reasonable adjustments.
- 5. Make the Award of Certificate for Music Educators on satisfactory completion of the course, payment of all fees and validation by Trinity London.
- 6. Undertake a review of a final CME Award on appeal.